

To:	All NASA Civil Servants and Contractors
Subject:	NAMS Upgrade & Outage
Date	Friday, November 7 – Wednesday, November 12
Timing:	Pacific: 4:00 PM Friday, November 7, 2014 - 4:00 AM Wednesday, November 12, 2014 Central: 6:00 PM Friday, November 7, 2014 - 6:00 AM Wednesday, November 12, 2014 Eastern: 7:00 PM Friday, November 7, 2014 - 7:00 AM Wednesday, November 12, 2014
What is Happening:	The NASA Access Management System (NAMS), id.nasa.gov and Identity Management and Account Exchange (Idmax) will be unavailable during the defined time period in order to complete the migration and production cut over activities related to the NAMS 7.0 upgrade. On November 12, 2014, a significantly enhanced version NAMS will be available. NAMS is utilized to request access to applications and facilities. Idmax and id.nasa.gov will return to service on November 12, 2014.
Required User Action:	There is no specific user action required at this time. However, when Accessing NAMS beyond November 12, 2014, a new url will need to be used. The new url will be https://nams.nasa.gov . For additional information related to the NAMS 7.0 release please click here .
NAMS Approver/Sponsor Action Required:	If you are an approver or sponsor you will need to approve all items in your queue no later than November 7, 2014 at 6:00 pm CT to prevent requests from timing out and subsequently being canceled.
Applications Affected:	NAMS Idmax https://id.nasa.gov
Benefits:	<ul style="list-style-type: none"> • An enhanced user interface with a new look and feel, including navigation and alerts, for all users. • The new role-based landing page (console) provides NAMS role holders with quick links and easy to access queue's needed to perform their role based functions. • The new interface offers the ability to track the status of user requests and recommend system/application access to other users. <p>For more information on the enhancements to NAMS, check out the brief video overviews for the following:</p> <p>Overview of How to Submit a Request</p> <p>Sponsor/Approver Capabilities Overview</p>

Support:

If you have questions regarding this message please email MSFC-NEACC-ICAM-Communication@mail.nasa.gov.